

EFR Cert Logo and Certification Marks

- a) Clients may only use the Certification Mark corresponding to the standard(s) and the scope that Certification is based on.
- b) Clients can only use a Certification Mark, which they have been provided with a valid Certificate of Conformity.
- c) Clients with multiple sites can only use the Certification Mark corresponding to the site(s) that they have been certified. The Certification Mark must not be used in any way to create an assumption that not included sites are certified.
- d) The Certification Mark may be shown on Client's letters and other public relations material such as business cards, website and email signature.
- e) The Certification Mark must not be used on a product or in any way to create an assumption that it is a product Certification Mark or that a product has been certified.
- f) The Certification Mark must only be shown in standard size and design. Standard size and design may be obtained from EFR Cert on request.
- g) The Certification Mark must never be shown as larger than Client's own logo, but the certification Mark must always be shown in its entirety.
- h) Client will consult with EFR Cert in respect of use of the Certification Mark if necessary.
- i) In case of suspension or withdrawal of a certificate, client must discontinue its use of all advertising matter containing a reference to Certification.
- j) In case of incorrect reference to Certification status or misleading use of certification documents or marks, EFR Cert may request corrective actions, suspension or withdrawal of certificate, publication of the transgression or, if necessary, legal action.
- k) The Certification Mark must not be applied to laboratory test, calibration or inspection reports, as such reports are deemed to be products in this context.

Suspension and Withdrawal of Certification

A Certificate may be suspended, withdrawn or cancelled for a limited period or permanently in situations such as the following:

- a) Failure to meet the requirements for maintaining the certification of management systems, relevant legislation requirements, or the certification agreement.
- b) Failure to take effective corrective actions to identified non-conformities within the set time limit.
- c) Failure to pay the fees due upon written notice from EFR Cert.
- d) Improper use of the certification status, the Certificate of Registration, or the EFR Cert mark or logos.
- e) If the client voluntarily and officially requested a suspension in writing.
- f) Failure to undergo a surveillance audit according to certification program set by EFR Cert.